Kitchener-Waterloo Symphony
Accessing Online Concerts Guide
Important Notes:

- We recommend logging on to your KWS online account 10-15 minutes prior to the stream start time.
- A Google Chrome Internet Browser is recommended for best viewing results.
- If your screen looks different than the images below, you may need to clear your browser cache. Instructions for clearing a Google Chrome browser cache can be found here.
- For instructions on viewing or casting a video from your device please refer to you’re the manufacturer’s instructions for your specific device and view our Online Concerts Technical Guide & FAQ here.

Instructions for Accessing Online Concert Stream:

1. In an internet browser, go to https://tickets.kwsymphony.ca/account/login

2. Input your Login information & click the LOGIN button.

3. Once you are logged in, click the ACCOUNT MENU ICON or TEXT in the top left corner of the browser.
4. In the Account Menu, click the **ONLINE CONCERTS** tab along the left hand side of the screen.

5. From the **ONLINE CONCERTS** page, click the **VIEW ONLINE STREAM** button to view the stream.

6. View the concert by pressing the **PLAY** button in the bottom left of the video player.