



Kitchener-Waterloo Symphony

Accessing Online Concerts Guide

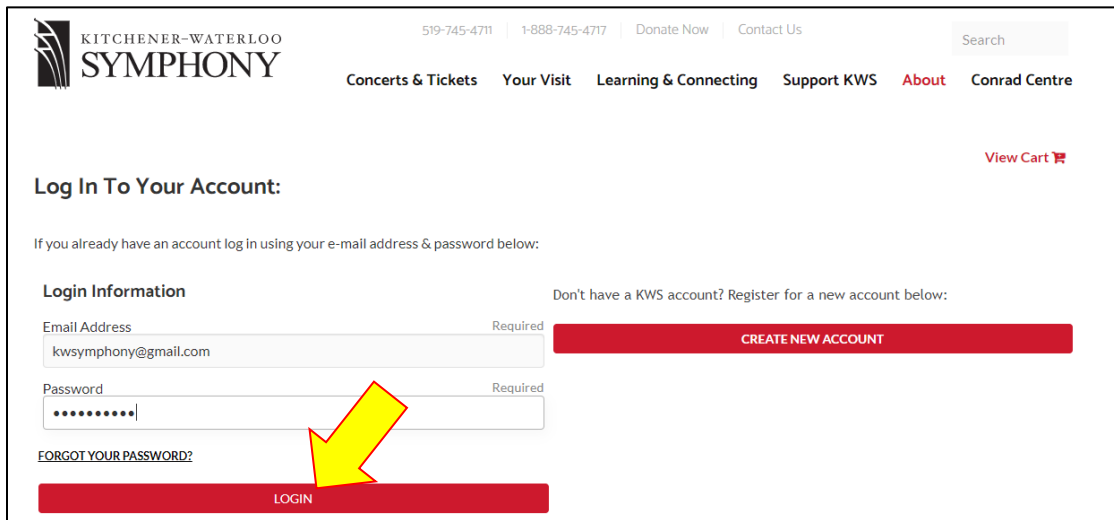
[Kitchener-Waterloo Symphony: Accessing Online Concert Guide](#)

Important Notes:

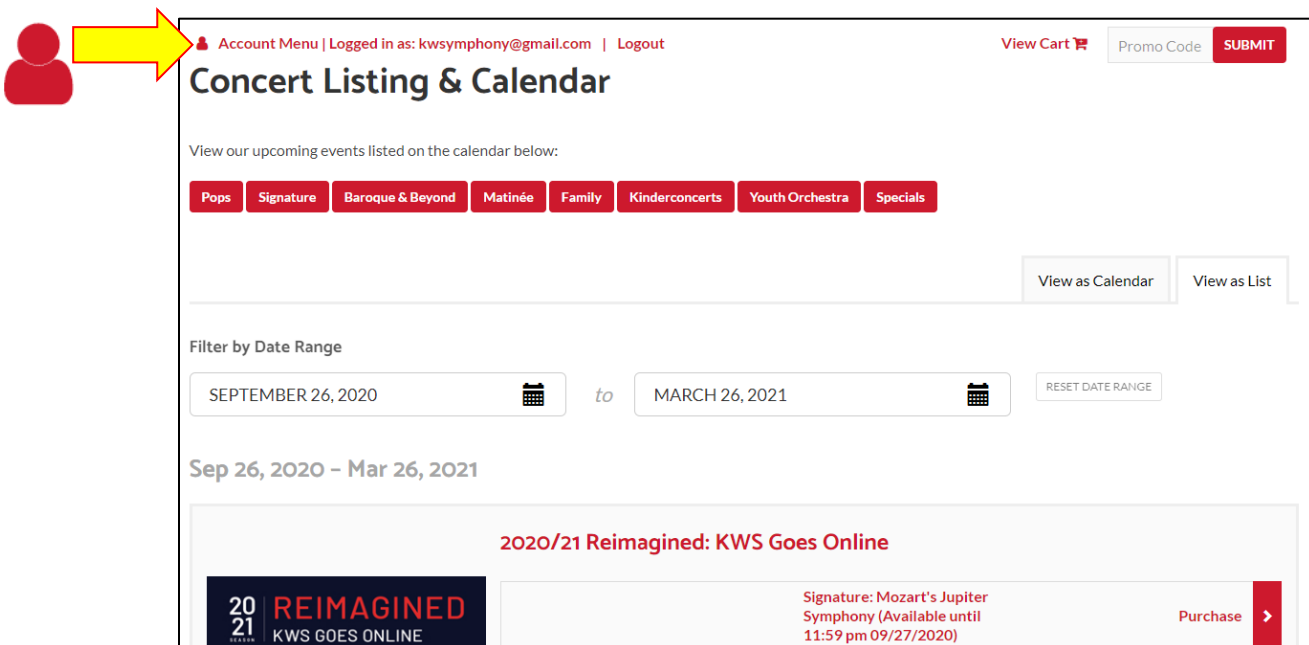
- We recommend logging on to your KWS online account 10-15 minutes prior to the stream start time.
- A Google Chrome Internet Browser is recommended for best viewing results.
- If your screen looks different than the images below, you may need to clear your browser cache. Instructions for clearing a Google Chrome browser cache can be found [here](#).
- For instructions on viewing or casting a video from your device please refer to you're the manufacturer's instructions for your specific device and view our Online Concerts Technical Guide & FAQ [here](#).

Instructions for Accessing Online Concert Stream:

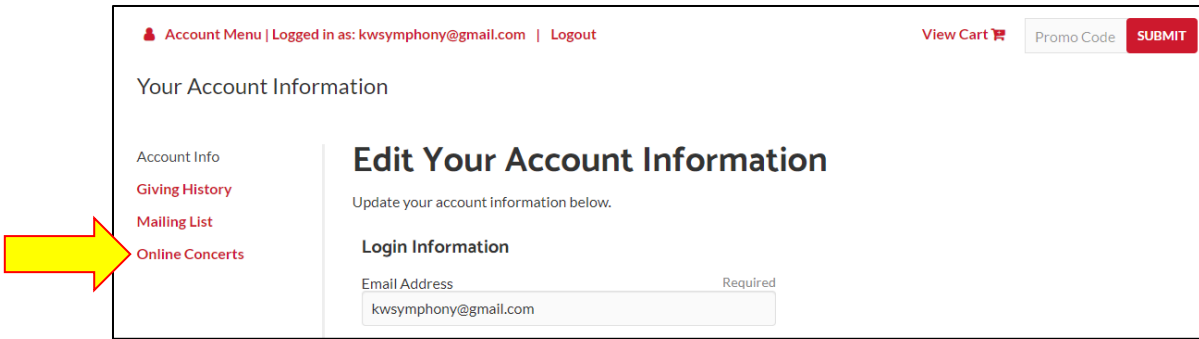
1. In an internet browser, go to <https://tickets.kwsymphony.ca/account/login>
2. Input your Login information & click the **LOGIN** button.



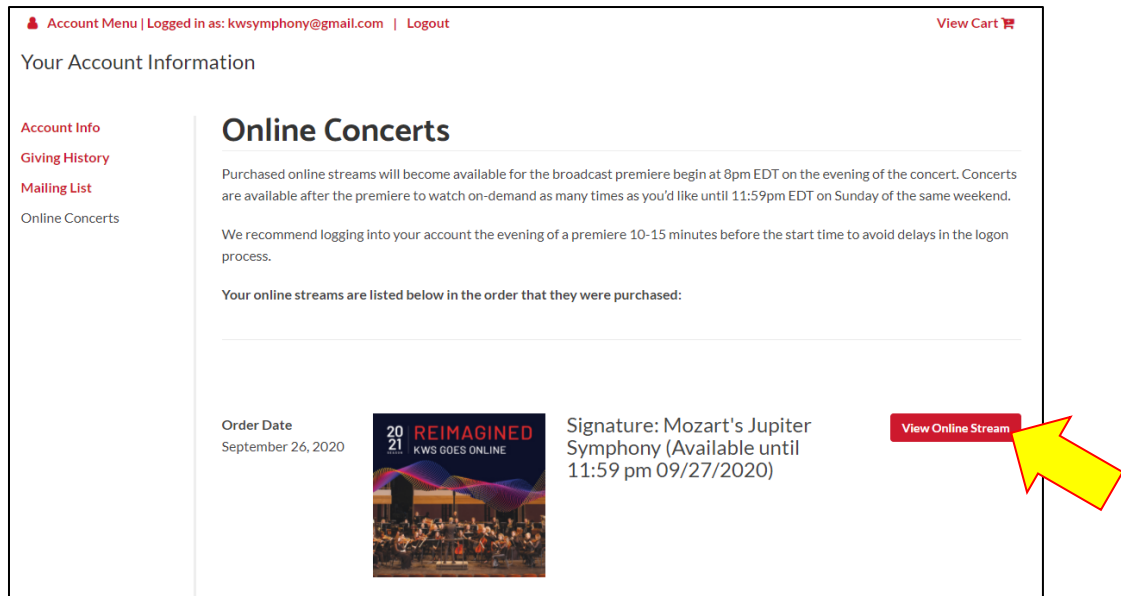
3. Once you are logged in, click the **ACCOUNT MENU ICON or TEXT** in the top left corner of the browser.



4. In the Account Menu, click the [ONLINE CONCERTS](#) tab along the left hand side of the screen.



5. From the [ONLINE CONCERTS](#) page, click the [VIEW ONLINE STREAM](#) button to view the stream.



6. View the concert by pressing the [PLAY](#) button in the bottom left of the video player.

